

Collier County Transit Performance Measures

The purpose of this publication is to provide general information concerning system management, performance, productivity, cost distribution and safety of the Collier County Transit System. The data reported includes two (2) modes of operations: Fixed Route (buses) and Americans with Disabilities Act (ADA) Demand Response. These performance indicators are published annually pursuant to Florida Statute 341.071. For additional information on how these measures are collected and reported contact Collier County Public Transit & Neighborhood Enhancement at (239) 252-5841.

		FY25	FY25	FY24	FY24
General Performance Indicator		Fixed Route (MB)	Paratransit (DR)	Fixed Route (MB)	Paratransit (DR)
1	PASSENGER TRIPS	659,475	134,642	755,143	129,638
2	REVENUE MILES	1,330,549	1,397,805	1,352,831	1,400,491
3	TOTAL OPERATING EXPENSE	\$8,629,238.00	\$6,726,190.00	\$8,735,860.00	\$6,255,726.00
4	OPERATING REVENUE	\$949,205.00	\$255,823.00	\$1,045,710.00	\$249,324.00
5	VEHICLES OPERATED IN MAX. SERVICE	19	36	19	36
6	BASE FARE	\$2.00	\$3.00	\$2.00	\$3.00
Effectiveness Measure					
7	REVENUE MILES BETWEEN SYSTEM FAILURES	8,113	22,915	9,875	31,829
8	DAYS/HOURS SERVICE IS AVAILABLE	Mon – Sat: 3:15 a.m. to 9:10 p.m.	Mon – Fri: 3:18 a.m. to 8:16 p.m.	Mon – Sat: 3:35 a.m. to 9:59 p.m.	Mon – Fri: 3:16 a.m. to 8:24 p.m.
		Sun: 5:40 a.m. to 7:02 p.m.	Sat: 3:14 a.m to 7:56 p.m. Sun: 4:50 a.m. to 6:56 p.m.	Sun: 5:50 a.m. to 7:02 p.m.	Sat: 3:35 a.m to 7:50 p.m. Sun: 4:54 a.m. to 7:15 p.m.
Efficiency Measures					
9	OPERATING EXPENSE PER PASSENGER TRIP	\$13.09	\$49.96	\$11.57	\$48.26
10	OPERATING EXPENSE PER REVENUE HOUR	\$121.59	\$86.56	\$120.56	\$82.44

Prepared: August 27, 2026