**Collier County Transit Performance Measures**

The purpose of this publication is to provide general information concerning system management, performance, productivity, cost distribution and safety of the Collier County Transit System. The data reported includes two (2) modes of operations: Fixed Route (buses) and Americans with Disabilities Act (ADA) Demand Response. These performance indicators are published annually pursuant to Florida Statute 341.071. For additional information on how these measures are collected and reported contact Collier County Public Transit & Neighborhood Enhancement at (239) 252-5841.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | **FY24** | **FY24** | **FY23** | **FY23** |
| **General Performance Indicator** | Fixed Route (MB) | Paratransit (DR) | Fixed Route (MB) | Paratransit (DR) |
| 1 | PASSENGER TRIPS | 755,143 | 129,638 | 722,918 | 121,587 |
| 2 | REVENUE MILES | 1,352,831 | 1,400,491 | 1,366,218 | 1,306,794 |
| 3 | TOTAL OPERATING EXPENSE | $8,735,860.00 | $6,255,726.00 | $8,825,391.00 | $5,788,539.00 |
| 4 | OPERATING REVENUE | $1,045,710.00 | $249,324.00 | $946,982.00 | $206,763.00 |
| 5 | VEHICLES OPERATED IN MAX. SERVICE | 19 | 36 | 19 | 30 |
| 6 | BASE FARE | $2.00  | $3.00 | $2.00  | $3.00 |
| **Effectiveness Measure** |   |   |   |   |
| 7 | REVENUE MILES BETWEEN SYSTEM FAILURES | 9,875 | 31,829 | 19,517 | 145,199 |
| 8 | DAYS/HOURS SERVICE IS AVAILABLE | Mon – Sat: 3:35 a.m. to 9:59 p.m. | Mon – Fri: 3:16 a.m. to 8:24 p.m. | Mon – Sat: 3:35 a.m. to 9:49 p.m. | Mon – Fri: 3:11 a.m. to 7:43 p.m. |
| Sun: 5:50 a.m. to 7:02 p.m. | Sat: 3:35 a.m to 7:50 p.m. Sun: 4:54 a.m. to 7:15 p.m. | Sun: 5:30 a.m. to 8:20 p.m. | Sat: 3:38 a.m. to 7:29 p.m. Sun: 5:04 a.m. to 7:00 p.m. |
| **Efficiency Measures** |   |   |   |   |
| 9 | OPERATING EXPENSE PER PASSENGER TRIP | $11.57  | $48.26  | $12.21  | $47.61  |
| 10 | OPERATING EXPENSE PER REVENUE HOUR | $120.56  | $82.44  | $119.49  | $82.89  |

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