

Collier County Transit Performance Measures

The purpose of this publication is to provide general information concerning system management, performance, productivity, cost distribution and safety of the Collier County Transit System. The data reported includes two (2) modes of operations: Fixed Route (buses) and Americans with Disabilities Act (ADA) Demand Response. These performance indicators are published annually pursuant to Florida Statute 341.071. For additional information on how these measures are collected and reported contact Collier County Public Transit & Neighborhood Enhancement at (239) 252-5841.

		FY22	FY22	FY21	FY21
General Performance Indicator		Fixed Route (MB)	Paratransit (DR)	Fixed Route (MB)	Paratransit (DR)
1	PASSENGER TRIPS	662,396	83,942	574,101	75,308
2	REVENUE MILES	1,381,925	989,918	1,422,532	995,771
3	TOTAL OPERATING EXPENSE	\$7,869,565.00	\$4,324,705.00	\$7,028,919.00	\$3,798,498.00
4	OPERATING REVENUE	\$907,658.00	\$179,591.00	\$794,134.00	\$180,414.00
5	VEHICLES OPERATED IN MAX. SERVICE	22	31	23	20
6	BASE FARE	\$2.00	\$3.00	\$2.00	\$3.00
Effectiveness Measure					
7	REVENUE MILES BETWEEN SYSTEM FAILURES	9,871	15,230	17,348	43,294
8	DAYS/HOURS SERVICE IS AVAILABLE	Mon – Sat: 3:35 a.m. to 9:20 p.m. Sun: 5:40 a.m. to 8:20 p.m.	Mon – Fri: 3:06 a.m. to 8:06 p.m. Sat: 3:03 a.m. to 7:41 p.m. Sun: 5:14 a.m. to 6:46 p.m.	Mon – Sat: 3:35 a.m. to 9:20 p.m. Sun: 5:30 a.m. to 8:20 p.m.	Mon – Sat: 3:00 a.m. to 8:03 p.m. Sun: 5:09 a.m. to 6:27 p.m.
Efficiency Measures					
9	OPERATING EXPENSE PER PASSENGER TRIP	\$11.88	\$51.52	\$12.24	\$50.44

Prepared: August 3, 2023